

June 29, 2012

Austin, TX 5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544 Fax: 512.343.0119

#### **VIA ECFS**

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: Peoples Wireless Services - Annual Report and Certifications Pursuant to 47 C.F.R.

54.313(a)2-(a)(6) and (h) WC Docket No. 10-90

Dear Ms. Dortch:

Peoples Wireless Services, Study Area Code 449048, by its authorized representative, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h). Peoples Wireless Services is a state-designated eligible telecommunications carrier.

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the Public Utility Commission of Texas.

Please contact me if you have any questions.

Sincerely,

Jean Langkop

Authorized Representative for Peoples Wireless Services

JL/pjf

Attachment

cc: Mr. Steven Steele, Peoples Wireless Services

#### ANNUAL REPORTING REQUIREMENTS FOR HIGH-COST RECIPIENTS WC DOCKET NO. 10-90

Following is the annual report for Peoples Wireless Services (Peoples or the Company), Study Area Code 449048, pursuant to the requirements of Section 54.313(a)(2) through (a)(6) and (h).

## § 54.313(a)(2) Outage information

The Company was not required by the Public Utility Commission of Texas to collect this information in 2011.

#### §54.313(a)(3) - Unfilled Service Requests

The Company was not required by the Public Utility Commission of Texas to collect this information in 2011.

#### §54.313(a)(4) – Customer complaints per 1,000 connections

The Company had zero complaints filed at the FCC or Public Utility Commission of Texas during 2011.

#### §54.313(h) – Additional Voice Rate Data

This section is not applicable to Peoples because the Company is not an incumbent local exchange carrier.

# §54.313(a)(5) – Certification of compliance with service quality standards and consumer protection rules

I certify that Peoples is in compliance with applicable service quality standards and consumer protection rules.

### §54.313(a)(6) - Certification that Peoples is able to function in emergency situations.

I certify that Peoples can function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I, Steven Steele, General Manager of Peoples Wireless Services, am authorized to make these certifications on behalf of the Company and, to the best of my knowledge and belief, the information reported on this form is accurate.

Date: 6/28/2012

Signed,

General Manager

**Peoples Wireless Services** 

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